

VISUAL GUIDE TO iClear

Information on accessing the building



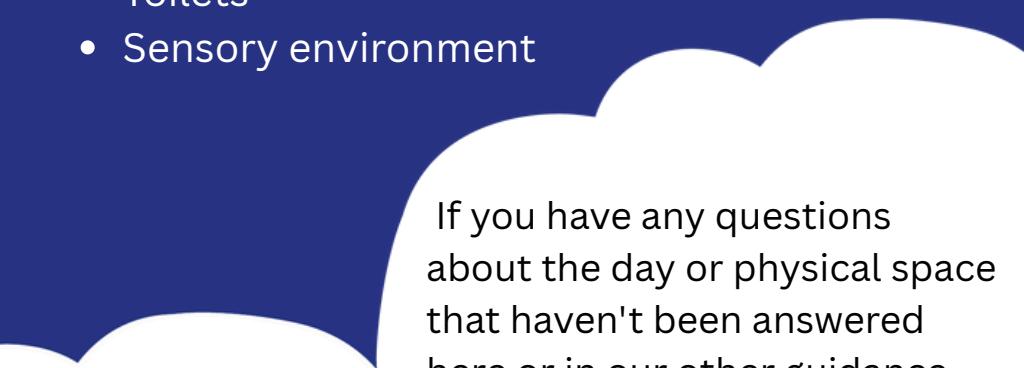
Hi

We look forward to seeing you for your appointment with Clear/Men's Talk in Dewsbury at Connect Housing.

This visual guide will provide an overview of what to expect when you arrive.

It will cover:

- Arriving at Connect Housing, Dewsbury
- Lifts and stairs
- Waiting area/refreshments
- Group room
- Toilets
- Sensory environment



If you have any questions about the day or physical space that haven't been answered here or in our other guidance material, please get in contact.

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CLEAR would like to acknowledge the support of Connect Housing

Clear / Men's Talk @ Connect Housing, Dewsbury



Arriving at Connect Housing

The appointment will take place at Connect Housing, Dewsbury. The address is:

21 Bond Street
Dewsbury
WF13 1AX

The entrance to Connect Housing is via blue double doors on the front of the building.

Travel

- **Bus stops** on Bradford Road/Halifax Road are a short walk away, and the bus station is around $\frac{1}{3}$ of a mile away.
- **Dewsbury Train Station** is just a few minutes' walk away, requiring a short downhill walk to Connect Housing and an uphill return to the station.

The building does not have a car park, but the **train station** car park is just a short walk away.

Other Car parks that are close to the building include:

- Cliffe Street Car Park
- NCP Dewsbury Union Street
- South Street Car Park

Both the on-street parking and car parks charge you to park. Most local parking areas allow you to pay by cash or use the RingGo app.

We regret that the building is not wheelchair accessible.

Stairs and lift



Coming through the main entrance

When you enter the building through the double doors, you will find a short flight of stairs (with a handrail) in front of you.



Stairs

The room used by Clear and Men's Talk is located on the second floor. Once you have walked up the short flight of stairs, continue up the further flight of stairs (with a handrail). Turn left down the corridor, and the door to the room is the first door situated on the right-hand side.



Lift

The lift is on the right-hand side at the top of the first short flight of stairs (with a handrail). On entering the lift, press the floor 2 button and keep pressing the button until floor 2 is reached. Once out of the lift, proceed along the corridor to the left. The room used by Clear and Men's Talk is accessed from the corridor and is the first door on the right-hand side.

Waiting area and Group room



Waiting area

The waiting area is available if you arrive early, during breaks, or if you need to take time out. There is a choice of sofas and tables with chairs.

The waiting area can be found on your right-hand side when coming up the stairs, or in front of you if exiting the lift.



Group room

The group room is a large room with multiple tables and chairs. Please find somewhere where you feel comfortable sitting.

The entrance is via large double doors, which have toilet symbols on the wall to the left of them.

Refreshments



Kitchen

When you arrive, or during the appointment, you may wish to help yourself to a hot or cold drink.

The kitchen is opposite the waiting area. If you are coming from the group room, the kitchen is to the left. If you are coming from the lift or stairs, the kitchen is on the right-hand side.

The mugs and glasses are located in the cupboard under the window, and cutlery can be found in the drawer. The kettle, along with teas, coffee, and squash, can be found on the worktop. Milk will be located in the fridge below.

Please leave the kitchen how you find it 😊.

Toilets



Toilets

There are separate toilets for males and females, each with multiple toilets within them. There is also a disabled toilet.

The short corridor to the entrance of the toilets is opposite the group room.

In the toilet, there is a hand dryer and paper towels provided to dry your hands.

Exiting the building



Lift and stairs

On entering the lift, press the floor 1 button and keep pressing the button until floor 1 is reached.

Continue down the short flight of stairs and exit by the door you entered by.

Sensory Environment



We would like you to feel as comfortable as possible.

Throughout a one-on-one session, stand or sit as you feel most comfortable.

Sound

There may be other people waiting or passing through the waiting area, resulting in varying degrees of noise. You are able to bring noise-cancelling earplugs or ear defenders, should you find them helpful.

Lighting

The rooms are lit with standard overhead fluorescent lights that sit in the ceiling. It is not possible to dim the lights or only have selected lights on in the room. There is natural lighting available in the rooms, and blinds can be lowered or raised.

Time-out

It is fine if you find you require some time out while in the session. Just let the member of staff know, and they will pause the session. There is the waiting area that can be sat in to 'take 5' if needed.

Your learning requirements

If we are speaking too quickly, or if you require instructions broken into smaller steps, or repeated, please let us know. We will do our best to adapt to your learning needs.

We encourage you to bring any sensory items you think you may need to help manage with the environment or make your time easier to manage.